

ROLE PROFILE

Role Title	HIV and STI Community Outreach Worker
Reporting to	Clinic and Helpline Lead
Location	London (Stratford, with outreaches to other locations throughout London)
Contract	Immediate start; part-time role 3 days a week; 6 months contract) Weekend work may be required at times.
Salary	£27,900 pro rata

Overview

Doctors of the World UK is part of the global Médecins du Monde network, which delivers over 400 projects in more than 80 countries through 3,000 volunteers.

Our vision is of a world in which people affected by war, natural disasters, disease, hunger, poverty, or exclusion get the healthcare they need.

Through our health programmes and advocacy, we work to work with people to support them to overcome barriers to healthcare. Since opening in the UK in 1998, we have helped over 18,500 people in the UK get access to healthcare, raised £8.4m for overseas programmes, and fought for health as a human right for all.

We work with and for:

- people in crisis, providing life-saving humanitarian healthcare in times of war and after natural disasters.
- migrants, including by advocating for the right to health across Europe.
- people experiencing homelessness.
- people at risk of harm, including drug users and sex workers.
- women and girls' right to sexual and reproductive healthcare.

Doctors of the World's UK programme provides direct services and leads policy and advocacy work to help people across the UK who are excluded from health services, such as people experiencing homelessness, migrants, refugees, sex workers and people with no fixed address, to access essential healthcare. Our services are run by volunteer doctors, nurses, support workers who provide basic short-term healthcare and help to get patients registered with their local GP.

We believe that every person living in the UK has the right to healthcare, and work to influence public policy and local implementation to reduce health inequalities and ensure access to healthcare for all.

This role is funded as part of the Fast-Track Cities Initiative, which aims to eliminate HIV transmission in London by 2030.

As the HIV and STI Community Outreach Worker, you will provide HIV testing and STI screening on outreach at allied organisations' locations and in our mobile clinic. DOTW offers a unique service to people who are in a vulnerable situation, providing health advocacy and primary care. Most of our patients have not accessed health services in the UK before, despite having lived in the country for six years on average.

Job Purpose

As Doctors of the World UK's HIV and STI Community Outreach Worker, you will continue to develop and deliver HIV testing and STI screening in different outreach locations, including our mobile clinic. Crucial to your success in this role will be your ability to engage with a diverse range of people in a warm, empathetic, and understanding manner. Your knowledge of the obstacles facing people excluded from healthcare (and broader society) and how this might affect their interactions with our clinic, will enable you to tailor your approach to individual service users while providing the best possible care.

Following training provided by Doctors of the World, you will both plan and deliver point of care testing for HIV, as well as STI screening, to a high standard and within the context of a clinical governance framework. You will provide direct services to service users using point of care test kits (screening for HIV and Syphilis) as well as finger prick blood tests (screening for Hep B, C, Chlamydia and Gonorrhea).

You will work as part of a varied and changing volunteer and staff team, taking responsibility for the care of patients in relation to HIV testing and sexual health. This may involve making assessments; providing information and advice on HIV and STI transmission and treatment; carrying out HIV point of care testing and (non-symptomatic) STI screening; advising on risk reduction in relation to HIV and STIs; appropriately referring for PREP; and offering advice on contraception.

Following a positive HIV result, you will offer initial post-test counselling and ensure the person is appropriately linked in with follow up care with partners using pre-established pathways. This may involve accompanying someone to an appointment.

Our clinic team is made up of a staff coordinator, volunteer support workers and volunteer GPs and nurses. You will work well across the team, establishing relationships that will allow volunteers to link service users in with you seamlessly.

You will contribute data collection and auditing for the service, and work with the HIV and STI Project Lead to ensure our testing service is being delivered to the best possible standard.

Those with lived experience of migration, the asylum system, homelessness, or exclusion from health services are encouraged to apply.

Key Duties	Key Activities
Service delivery	<p>Provide consultations to all service users attending the DOTW clinic to offer:</p> <ul style="list-style-type: none">• Point of care HIV testing;• Screening for STIs;• Information and advice on transmission and risk reduction around STIs and HIV;• Advice on contraception.• Provide training to allied organisation staff and volunteers, as well specialist advice on HIV and STIs
Partnership working	<ul style="list-style-type: none">• Work with Services team to ensure smooth patient flow to your area of work.• Responsible for developing HIV and STI outreaches clinics with grass roots community organizations known to DOTW. Carry out screening at their locations and provide trainings that will allow them to identify and refer high risk service users for screening and support.• Contribute to community mapping and training when required and attend joint outreach clinics with bid partners.
Best practice	<ul style="list-style-type: none">• Work with DOTW colleagues to contribute to relevant pathways and guidelines• Record notes according to best practice and following DOTW guidance.

	<ul style="list-style-type: none"> Log incidents and near misses; join the quarterly safety and quality meeting.
Other Duties	<ul style="list-style-type: none"> Further work to establish the role as an example of best practice may be required.

General	To be open to change and demonstrate a flexible and adaptable approach. To work collaboratively with others and be a supportive and effective team member. To ensure that all activities undertaken on behalf of Doctors of the World UK, externally or internally, are executed in accordance with the overall aims of the organisation and in line with our policies and procedures. To participate in training and other activities as requested by the organisation.
Stakeholder and Customer Service	To provide quality customer service to all our respective audiences and stakeholders and comply with our quality management protocols.

Level of Budgetary Responsibility	None
Key Working Contacts	DOTW clinic team;

This is not intended to be an exhaustive list. Your role description may be subject to change.

Person Specification

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PERSONAL COMPETENCIES	
Competency Title	The successful candidate will be able to....
Communicating with others	Uses strong interpersonal and communication skills, both written and verbal, to build relationships, negotiate and persuade a wide range of audiences.
Team working and interpersonal skills	Promotes a constructive climate; actively contributes across teams to good team working and team relationships; supports others to achieve their aims; builds consensus; is friendly, helpful and supportive.
Managing resources	Works in an efficient and effective manner; seeks to achieve the greatest impact; is cost-conscious.
Drives continuous improvement	Values feedback and learning; adapts to change seamlessly and is prepared to try doing things differently; encourages the development of new ideas; implements changes intended to make improvements willingly; responds positively to feedback.
Customer service	Strives to achieve excellence; sets and develops benchmarks; takes responsibility; resolves queries; approachable, positive and responsive.
Managing yourself	Strong project management skills, experience and ability; takes pride in achieving results.
Delivery and meeting business plan	Can show the impact of the work for which you are accountable; monitors progress; committed to achieving high quality work; demonstrates common sense.

RELEVANT EXPERIENCE	
The successful candidate will have experience in....	
<ul style="list-style-type: none"> • Working with and communicating with excluded populations in the UK • Working within a team to deliver results • Providing point of care HIV testing • Providing STI screening • Providing advice and education on HIV and STI transmission, treatment and risk reduction 	

SPECIFIC SKILLS AND KNOWLEDGE

Essential

- Experience working as either a nurse, health advisor or in a similar profession in the UK
- Experience delivering point of care HIV testing and STI screening
- Experience providing education and advice regarding HIV and STI transmission, treatment and risk reduction
- Experience providing advice regarding contraception
- In-depth knowledge of the UK health system
- Able to network and build relationships internally and externally to develop partnerships
- Commitment to work in accordance with the principles and values of the Médecins du Monde network
- Up-to-date knowledge of safeguarding and clinical governance processes and confidence in resolving complex cases
- Fluency in English.
- Clear communication skills

Desirable:

- Global health/international NGO experience
- Lived experience of migration, the asylum system, homelessness, or exclusion from health services

Date Created

July 2021